

Terms and Conditions:

This auction reward is available for two (2) persons between December 18, 2017 and August 30, 2018, subject to availability and event date restrictions.

Participating Fairmont Hotels & Resorts / Willow Stream Spas include:

Banff, Alberta:

The Fairmont Banff Springs

Vancouver, British Columbia:

Fairmont Pacific Rim, Vancouver

Victoria, British Columbia:

Fairmont Empress, Victoria

Full breakfast must be taken in the hotel's all-day dining restaurant and consists of eggs, choice of meats, choice of toast and local specialties (excludes buffets and alcohol).

This auction reward does not include air, ground transportation, meals not specified, optional tours and activities, communication charges, room service, incidentals, insurance and medical travel documents.

The hotel will require a guest's credit card information or deposit for incidental charges at time of check-in. Check-in time on the day of arrival is after 3:00 pm (local time) and guests are expected to vacate the room by 11:00 am (local time) on their departure date.

Fairmont Hotels & Resorts Ovation Reward Certificates:

Winning participant will receive Fairmont Hotels & Resorts Ovation Certificates that <u>must</u> be presented and surrendered with the relevant hotel at the time of check-in. If original certificate is not presented, the hotel has the authority to charge the customer credit card presented at check-in. Ovation Reward Certificates are not replaceable if lost, stolen or destroyed. Ovation Reward certificates are not redeemable for cash

Accommodation is based on double occupancy. Bed type will depend on availability at time of booking.

Fairmont Gift cards can be used towards dining, retail purchases, and activities and may be used against any hotel operated services and branded "Fairmont Store" charges including golf fees, Willow Stream Spa services and all taxes and gratuities. Gift Cards cannot be redeemed online for prepayment of a Fairmont Hotels & Resorts reservation. Gift Cards are not valid for redemption at any third-party merchants offering services within Fairmont Hotels & Resorts properties. Any balance remaining on the card will be in Canadian dollars redeemable at any Fairmont Hotels & Resorts in Canada (or on conversion as above) outside of Canada.

This auction reward must be booked a minimum of 5 business days prior to date of travel.